

The next Home Health, Hospice & DME Open Door Forum is scheduled for Tuesday, January 26, 2021 PM at 2:00-3:00 PM Eastern Time (ET).

***Please call at least 15 minutes prior to the forum start time.***

**\*\*This Agenda is Subject to Change\*\***

- Opening Remarks  
Chair – Brian Slater, Center for Medicare  
Moderator – Jill Darling (OC)
- Announcements & Updates
  - Home Health Claims Processing update
  - HHCAHPS Survey Announcement- Survey Annual Training in January 2021
    - Updates for the HHCAHPS Survey; HHCAHPS Annual Vendor Training is in January 2021
    - Please register for HHCAHPS Annual Vendor Training on <https://homehealthcahps.org> and follow the information on the Home Page.
    - For all questions about Annual Training and HHCAHPS Survey, please email [HHCAHPS@rti.org](mailto:HHCAHPS@rti.org)
    - web site: <http://homehealthcahps.org> or call: (866)-354-0985
  - Update for CAHPS Hospice Survey
  - Hospice Quality Reporting Program
    - HQRP webpage: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Spotlight.html>
    - Hospice QRP Requirements and Best Practices: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/HQRP-Requirements-and-Best-Practices>
    - Hospice QRP Training and Education Library: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Hospice-Quality-Reporting-Training-Training-and-Education-Library>
    - HQRP Help Desks: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Help-Desks>
    - Hospice Compare/Public Reporting: <https://www.medicare.gov/care-compare/>

III. Open Q&A

**\*\*DATE IS SUBJECT TO CHANGE\*\***

Next Home Health, Hospice & DME ODF: TBA

Mailbox: [HomeHealth\\_Hospice\\_DMEODF-L@cms.hhs.gov](mailto:HomeHealth_Hospice_DMEODF-L@cms.hhs.gov)

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*This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov). Thank you.*

Open Door Participation Instructions:

This call will be Conference Call Only.

To participate by phone:

Dial: 1-888-455-1397 & Reference Conference Passcode: 8604468

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Instant Replay: 1-800-879-4905; Conference Passcode: No Passcode Needed

Instant Replay is an audio recording of this call that can be accessed by dialing 1-800-879-4905 1 hour after the call has ended. The recording expires January 28, 2021, 11:59 PM ET.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Please allow up to three weeks to get both the audio and transcript posted to:

<https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>. Thank you.

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