

QAPI Review—Use the QAPI Review Worksheet or STAR

- **SEGMENT I:**

- **Monitoring** all expected clinical and operational areas
- Interdisciplinary team involvement
- Technical operations oversight, audits

- **SEGMENT II: Performance Improvement in**

- Mortality analysis
- Infection prevention and control
- Error/adverse occurrence/clinical variance tracking, investigation, and resolution—tracer methodology—follow an occurrence
- Data-driven focus areas and survey findings

- **SEGMENT III: Culture of Safety**

- Risk/error/occurrence/near miss identification
- Staff suggestion/complaint system
- Patients' HRQOL; suggestion/complaint/grievance system; Satisfaction survey