

# Quality Reporting Program Provider Training



**SKILLED  
NURSING  
FACILITY**

**QUALITY REPORTING  
PROGRAM**

## **SNF QRP Resources**

Casey Freeman, Centers for Medicare & Medicaid Services

May 7, 2019

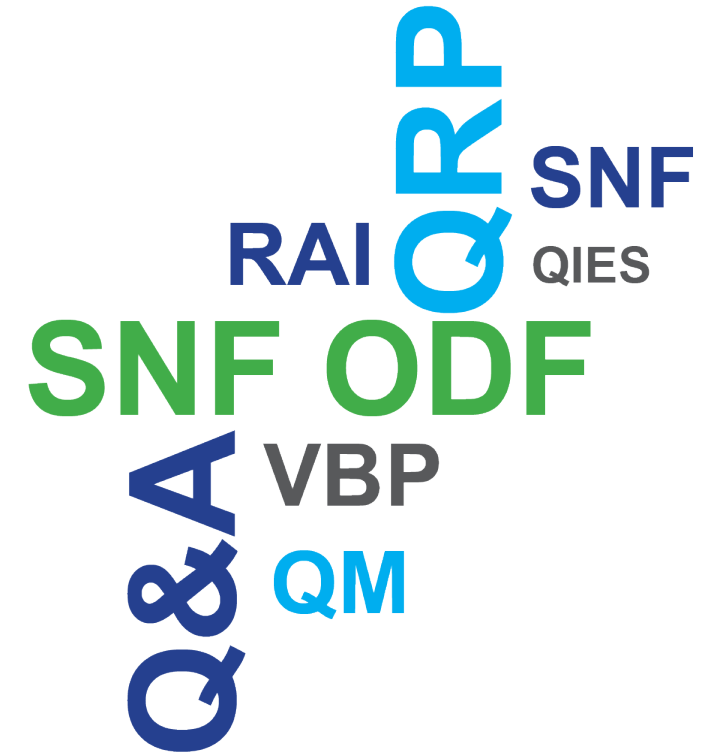
# Acronyms in This Presentation

- APU – Annual Payment Update
- CASPER – Certification and Survey Provider Enhanced Reports
- CMS – Centers for Medicare & Medicaid Services
- FAQ – Frequently Asked Questions
- MDS – Minimum Data Set
- MLN – Medicare Learning Network
- NH – Nursing Home
- PAC – Post-Acute Care



# Acronyms in This Presentation (cont.)

- QIES – Quality Improvement Evaluation System
- Q&A – Questions & Answers
- QM – Quality Measures
- QRP – Quality Reporting Program
- RAI – Resident Assessment Instrument
- SNF – Skilled Nursing Facility
- SNF ODF – SNF Open Door Forum
- VBP – Value-Based Purchasing



# Objectives

- Locate and navigate the Skilled Nursing Facility (SNF) Quality Reporting Program (QRP) web pages on the Centers for Medicare & Medicaid (CMS) website.
- Identify resources available to Skilled Nursing Facility (SNF) providers to enhance their understanding of the SNF QRP.





# Disclaimer

- This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently, so links to the source documents have been provided within this presentation for your reference.
- This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The intent of the information provided is to be a general summary and not to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

# SNF QRP Website

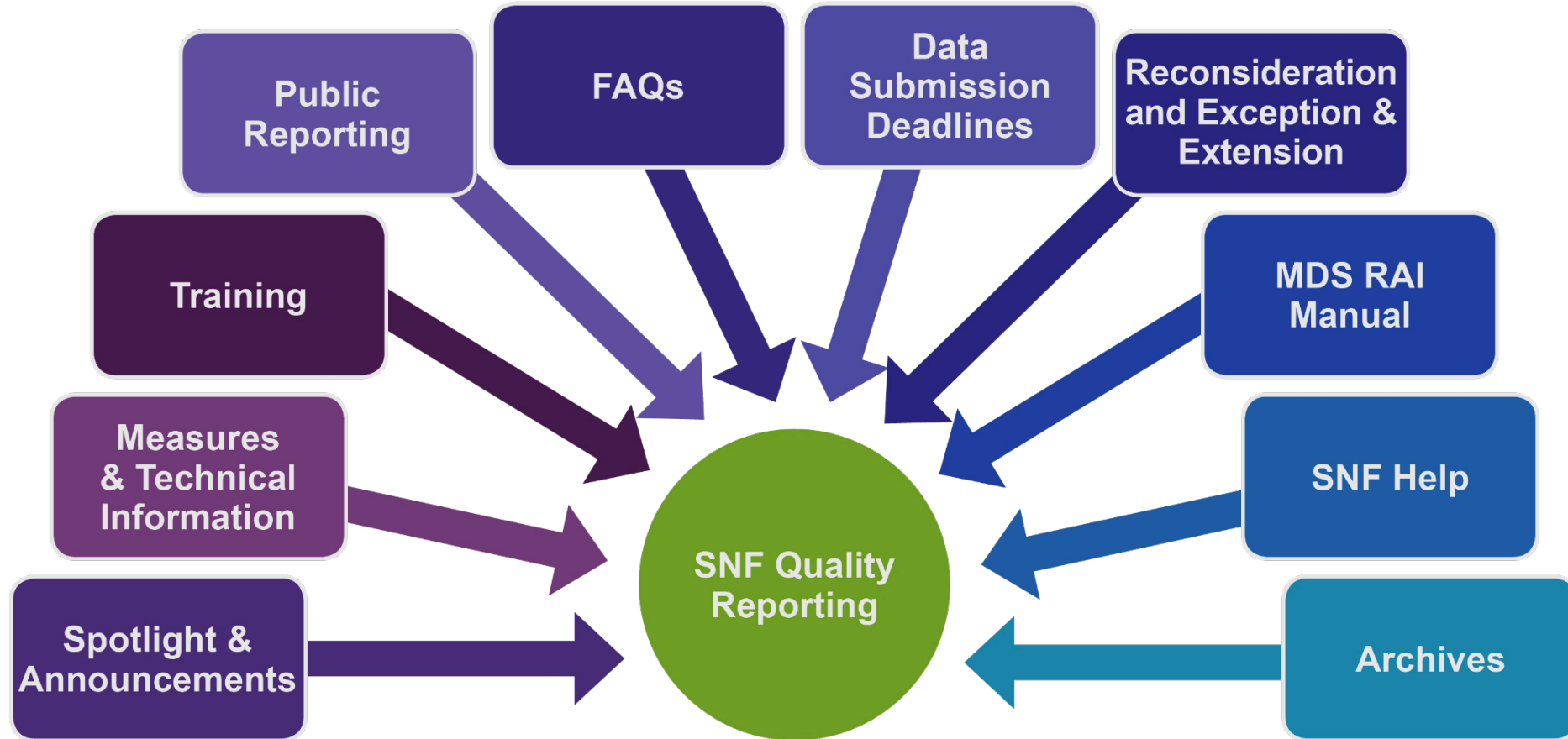
Q<sub>1</sub>

# How often do you visit the SNF QRP web page on the CMS website?

- A. Very Frequently (weekly).
- B. Occasionally (monthly).
- C. Rarely (a few times a year).
- D. Never.



# SNF QRP Website Pages



# SNF QRP Website Pages (cont.)



Home | About CMS | Newsroom | Archive | Share Help Print

**CMS.gov**  
Centers for Medicare & Medicaid Services

type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program (IMPACT Act 2014)

**Skilled Nursing Facility Quality Reporting Program**

- SNF Quality Reporting Program
- Spotlights and Announcements
- Skilled Nursing Facility (SNF) Quality Reporting Program
- Measures and Technical Information
- SNF Quality Reporting Program Training
- SNF Quality Reporting Program Public Reporting
- SNF Quality Reporting Program FAQs
- SNF Quality Reporting Program Data Submission Deadlines
- SNF Quality Reporting Reconsideration and Exception & Extension
- MDS 3.0 RAI Manual

## SNF Quality Reporting Program (IMPACT Act 2014)

Welcome to the New Skilled Nursing Facility Quality Reporting Website Pages

### Quality Reporting

On September 18, 2014, Congress passed the *Improving Medicare Post-Acute Care Transformation Act of 2014* (the IMPACT Act). The Act requires the submission of standardized data by Long-Term Care Hospitals (LTCHs), Skilled Nursing Facilities (SNFs), Home Health Agencies (HHAs) and Inpatient Rehabilitation Facilities (IRFs). The IMPACT Act establishes a quality reporting program (QRP) for SNFs.

The IMPACT Act of 2014 requires the Secretary to implement specified clinical assessment domains using standardized (uniform) data elements to be nested within the assessment instruments currently required for submission by LTCH, IRF, SNF, and HHA providers. The Act further requires that CMS develop and implement quality measures from five quality measure domains using standardized assessment data. In addition, the Act requires the development and reporting of measures pertaining to resource use, hospitalization, and discharge to the community. Through the use of standardized quality measures and standardized data, the intent of the Act, among other obligations, is to enable interoperability and access to longitudinal information for such providers to facilitate coordinated care, improved outcomes, and overall quality comparisons.

### Penalties for Failure to Report

Beginning fiscal year (FY) 2018 and each subsequent rate year, the Secretary shall reduce payment rates during such FY by 2 percentage points for any SNF that does not comply with data submission requirements for such a FY.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-IMPACT-Act-2014.html>



# Spotlight and Announcements

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Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program Spotlights and Announcements

**Skilled Nursing Facility Quality Reporting Program**

SNF Quality Reporting Program Spotlights and Announcements

[Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)

[SNF Quality Reporting Program Training](#)

[SNF Quality Reporting Program Public Reporting](#)

[SNF Quality Reporting Program FAQs](#)

[SNF Quality Reporting Program Data Submission Deadlines](#)

[SNF Quality Reporting](#)

**SNF Quality Reporting Program Spotlights and Announcements**

**What's new with Skilled Nursing Facilities (SNFs)**

Visit the [SNF QRP Reconsideration and Exception & Extension](#) webpage for Natural Disaster Protocols

**Updates**

**March 04, 2019**

**TEP on Maintenance of Four Nursing Home Quality Measures Publicly Reported on Nursing Home Compare and Used in the Five-Star Quality Rating System: Nominations due March 28, 2019**

Nominations are due **March 28, 2019** for a Technical Expert Panel (TEP) to comment on the implementation, application, utility, and value of four nursing home quality measures currently reported on Nursing Home Compare and used in the Five-Star Quality Rating System:

- Percent of Residents Who Self-Report Moderate to Severe Pain (Short Stay) (NQF #0676)
- Percent of Residents Who Self-Report Moderate to Severe Pain (Long Stay) (NQF #0677)
- Percent of Residents with a Urinary Tract Infection (Long Stay) (NQF #0685)
- Percent of Residents Who Have/Had a Catheter Inserted and Left in Their Bladder (Long Stay) (NQF #0686)

- News.
- Announcements.
- Updates.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQuality/Inits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Spotlights-and-Announcements.html>





# Measures and Technical Information

The screenshot shows the CMS.gov website. At the top, there is a navigation bar with links: Home | About CMS | Newsroom | Archive | Share | Help | Print. Below this is a search bar with the text "type search" and a "Search" button. A row of yellow buttons contains the following categories: Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. Below the buttons is a breadcrumb trail: Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information. The main content area is titled "Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information". It includes a paragraph about the IMPACT Act of 2014, a section titled "What are the SNF quality reporting measures?", and a list of measures: Minimum Data Set (MDS) 3.0 and Medicare Fee-For-Service Claims. A sidebar on the left contains links for SNF Quality Reporting Program Spotlights and Announcements, SNF Quality Reporting Program Measures and Technical Information, SNF Quality Reporting Program Training, SNF Quality Reporting Program Public Reporting, SNF Quality Reporting Program FAQs, SNF Quality Reporting Program Data Submission Deadlines, and SNF Quality Reporting.

Home | About CMS | Newsroom | Archive | Share | Help | Print

type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information

**Skilled Nursing Facility Quality Reporting Program**

[SNF Quality Reporting Program Spotlights and Announcements](#)

**Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information**

[SNF Quality Reporting Program Training](#)

[SNF Quality Reporting Program Public Reporting](#)

[SNF Quality Reporting Program FAQs](#)

[SNF Quality Reporting Program Data Submission Deadlines](#)

[SNF Quality Reporting](#)

**Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information**

The IMPACT Act of 2014 requires the Secretary to implement specified clinical assessment domains using standardized (uniform) data elements to be nested within the assessment instruments currently required for submission by LTCH, IRF, SNF, and HHA providers. The Act further requires that CMS develop and implement quality measures from five quality measure domains using standardized assessment data. In addition, the Act requires the development and reporting of measures pertaining to resource use, hospitalization, and discharge to the community. Through the use of standardized quality measures and standardized data, the intent of the Act, among other obligations, is to enable interoperability and access to longitudinal information for such providers to facilitate coordinated care, improved outcomes, and overall quality comparisons.

**What are the SNF quality reporting measures?**

Measures currently adopted and finalized for the SNF QRP are listed below. Data for the SNF QRP measures are collected and submitted through two methods:

- Minimum Data Set (MDS) 3.0
- Medicare Fee-For-Service Claims

The following measures are submitted using the MDS 3.0 unless noted otherwise:

- Measures used in the SNF Quality Reporting Program (QRP).
- National Quality Forum (NQF) measure identification numbers and titles.
- Additional resources: Weblinks to CMS Post-Acute Care Quality Initiatives and the IMPACT Act of 2014



# Measures and Technical Information (cont.1)

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- Breadcrumbs:** Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information
- Left Sidebar:**
  - Skilled Nursing Facility Quality Reporting Program**
  - [SNF Quality Reporting Program Spotlights and Announcements](#)
  - Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information**
  - [SNF Quality Reporting Program Training](#)
  - [SNF Quality Reporting Program Public Reporting](#)
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- Main Content Area:**
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    - Minimum Data Set (MDS) 3.0
    - Medicare Fee-For-Service Claims
  - The following measures are submitted using the MDS 3.0 unless noted otherwise:

- SNF QRP Measure Calculations and Reporting User's Manual.
- Risk Adjustment Appendix File  
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Measures-and-Technical-Information.html>





# Measures and Technical Information (cont.2)

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  - [SNF Quality Reporting](#)
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  - Minimum Data Set (MDS) 3.0
    - Medicare Fee-For-Service Claims
  - The following measures are submitted using the MDS 3.0 unless noted otherwise:

- SNF QRP Table for Reporting Assessment-Based Measures for FY2020 SNF QRP APU  
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Measures-and-Technical-Information.html>



# SNF QRP Training

The screenshot shows the CMS.gov website with the following elements:

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- Breadcrumbs:** Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program Training
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    - [SNF Quality Reporting Program Spotlights and Announcements](#)
    - [Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)
  - SNF Quality Reporting Program Training**
    - [SNF Quality Reporting Program Public Reporting](#)
    - [SNF Quality Reporting Program FAQs](#)
    - [SNF Quality Reporting Program Data Submission Deadlines](#)
    - [SNF Quality Reporting](#)
- Main Content Area:**
  - SNF Quality Reporting Program Training**
  - The purpose of this page is to provide information about SNF QRP trainings including provider training materials and other resources. Training announcements, reminders, and other updates are organized by date and added to this web page as new materials become available.
  - Updates**
  - January 25, 2019**
    - Section GG Decision Tree Training Document Now Available**
    - A decision tree training document to help with coding Section GG self-care and mobility data elements is now available. This document provides an overview of the 6 codes and coding instructions for admission/discharge.
  - October 12, 2018**
    - Post-Training Materials Available: September 12 SNF Follow-Up Webinar on Section GG (New Items) and Section I**
    - [Please click here to access a video recording of the webinar.](#)
    - Post-training materials (includes answers to knowledge checks) from the **SNF Follow-Up Webinar on Section GG**

- Training updates.
- Training registration.
- Training presentations and collateral materials.
- Web-based, self-paced training modules.
- Training Questions and Answers (Q&A).

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Training.html>




# SNF QRP Training Downloads

## Downloads

[September 2018 SNF QRP Follow-Up Webinar Section GG and Section with answers \[PDF, 10MB\]](#) 

[July August 2018 SNF QRP Provider Training Q and A \(1\) \[PDF, 255KB\]](#) 

[August 2018 SNF QRP Follow-Up Webinar Section N with answers \[PDF, 3MB\]](#) 

[July August 2018 SNF QRP Post Training Materials Day 1 Part 1 \[ZIP, 17MB\]](#) 

[July August 2018 SNF QRP Post Training Materials Day 1 Part 2 \[ZIP, 17MB\]](#) 

[July August 2018 SNF QRP Post Training Materials Day 2 Part 1 \[ZIP, 7MB\]](#) 

[July August 2018 SNF QRP Post Training Materials Day 2 Part 2 \[ZIP, 17MB\]](#) 

[July August 2018 SNF QRP Post Training Materials Day 2 Part 3 \[ZIP, 16MB\]](#) 

[SNF QRP Follow-Up Webinar Section GG and Section I \[PDF, 10MB\]](#) 

[August 2018 SNF QRP Follow-Up Webinar Section N without answers \[PDF, 3MB\]](#) 


[July August 2018 SNF QRP Provider Training Agenda v2 \[PDF, 66KB\]](#) 

[July August SNF QRP Provider Training Day 1 \[ZIP, 17MB\]](#) 

[July August SNF QRP Provider Training Day 2 Part 1 \[ZIP, 9MB\]](#) 

[July August SNF QRP Provider Training Day 2 Part 2 \[ZIP, 13MB\]](#) 

[SNF QRP Assessment-based QM CFRs Nov17 RTI 12-4 508C \[PDF, 837KB\]](#) 

[SNF QRP- Claims-Based Measures Confidential Feedback Report Webinar- Audio and Transcript- 9-28-17.zip](#) 

[SNFQRP\\_Claims\\_Measures\\_CFR\\_Sept17\\_RTI\\_092817\\_508C.pdf \[PDF, 368KB\]](#) 

Webinar presentations  
In-Person training materials,  
including:

- Agenda.
- Presentation.
- Case Study.
- Action Plan Template.
- Collateral Materials.

# Public Reporting

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Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program Public Reporting

**Skilled Nursing Facility Quality Reporting Program**

- [SNF Quality Reporting Program Spotlights and Announcements](#)
- [Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)
- [SNF Quality Reporting Program Training](#)
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- [SNF Quality Reporting Program FAQs](#)
- [SNF Quality Reporting Program Data Submission Deadlines](#)
- [SNF Quality Reporting](#)

**SNF Quality Reporting Program Public Reporting**

**Background:**

The IMPACT Act of 2014 modified the Social Security Act requiring that Skilled Nursing Facilities be required to submit data for public reporting. In response, CMS established the Skilled Nursing Facility Quality Reporting Program (SNF QRP) and authorized the Secretary to report quality measures that relate to care provided by SNFs on a CMS website. The SNF QRP data will be publicly reported on NH Compare.

**Quality Measures for SNF Public Reporting:**

- Discharge to Community- Post Acute Care (PAC) SNF QRP
- Potentially Preventable 30-Days Post-Discharge Readmission Measure for SNF QRP
- Medicare Spending Per Beneficiary –PAC SNF QRP
- Application of Percent of Long-Term Care Hospital Patients with an Admission and Discharge Functional Assessment and a Care Plan that Addresses Function- NQF #2631
- Application of Percent of Residents Experiencing One or More Falls with Major Injury (Long Stay) - NQF #0674
- Percent of Residents or Patients with Pressure Ulcers that are New or Worsened- NQF #0678\*

\* As finalized in the [FY 2018 SNF PPS Final Rule](#), the Percent of Residents or Patients with Pressure Ulcers that are New or Worsened (Short Stay) (NQF #0678) measure was replaced in the SNF QRP by a modified version of the

- Background regarding SNF QRP.
- QMs for SNF public reporting.
- SNF Provider Preview Reports.
- Procedures for requesting CMS' review during preview period.
- Updates.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInitiatives/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Public-Reporting.html>





# FAQs

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Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program FAQs

**Skilled Nursing Facility Quality Reporting Program**

[SNF Quality Reporting Program Spotlights and Announcements](#)

[Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)

[SNF Quality Reporting Program Training](#)

[SNF Quality Reporting Program Public Reporting](#)

**SNF Quality Reporting Program FAQs**

[SNF Quality Reporting Program Data Submission Deadlines](#)

[SNF Quality Reporting](#)

**SNF Quality Reporting Program FAQs**

CMS has developed a list of Frequently Asked Questions (FAQ) addressing general questions about the SNF QRP, including information about the quality measures, data submission deadlines, technical specifications, and other useful resources.

[SNF Quality Reporting Archives](#)

**Downloads**

[SNF QRP Quarterly FAQ Update - Q3 2018 \[PDF, 136KB\]](#)

[SNF QRP Q\\_A Quarterly Update - October 2018\\_508C \(003\) \[PDF, 155KB\]](#)

[SNF-QRP-September 2018-Fact Sheet on Transitions for New QMs\\_508C \[PDF, 73KB\]](#)

[SNF QRP Quarterly Update Q4 2017 \[PDF, 331KB\]](#)

[SNF QRP Quarterly FAQ Q3 2017.pdf \[PDF, 133KB\]](#)

Page last Modified: 02/15/2019 9:36 AM  
[Help with File Formats and Plug-Ins](#)

- CMS has developed a list of frequently asked questions (FAQs), addressing general questions about the SNF QRP, including information about the QMs, data submission deadlines, technical specifications and other useful resources.
- FAQ documents are in Downloads.  
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInitiatives/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-FAQs-.html>

# Data Submission Deadlines

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  - [SNF Quality Reporting Program FAQs](#)
  - SNF Quality Reporting Program Data Submission Deadlines**
  - [SNF Quality Reporting](#)
- Main Content Area:**
  - ## SNF Quality Reporting Program Data Submission Deadlines
  - ### When does Skilled Nursing Facility (SNF) quality data have to be submitted?

Each fiscal year (FY), SNFs must report data to meet Skilled Nursing Facility Quality Reporting Program (SNF QRP) requirements. You must submit your data no later than 11:59 p.m. Pacific Standard Time by the deadlines we have listed below. The Minimum Data Set (MDS) 3.0 must be transmitted to CMS through the Assessment Submission and Processing (ASAP) system to the Quality Improvement Evaluation System (QIES). No additional reporting is required.

CMS strongly encourages all facilities to submit their data on time, in a manner that will allow time to address any submission issues and to provide opportunity to review submissions to ensure data is complete. Providers must submit all data necessary to calculate SNF QRP measures on at least 80% of the MDS assessments submitted to be in compliance with FY 2020 SNF QRP requirements.
  - ### Updates

**October 26, 2018**

A Quick Reference Guide for the FY 2020 SNF QRP is now available in the "Downloads" section below. The guide includes frequently asked questions, information on QRP help desks, and helpful links to additional resources for the SNF QRP.

- Updates and resources concerning data submission.
- Data collection and final submission deadlines for reporting and APU determination.
- Downloads.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInit/s/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Data-Submission-Deadlines.html>



# Reconsideration and Exception and Extension

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- Left Sidebar:** Skilled Nursing Facility Quality Reporting Program, SNF Quality Reporting Program Spotlights and Announcements, Skilled Nursing Facility (SNF) Quality Reporting Program Measures and Technical Information, SNF Quality Reporting Program Training, SNF Quality Reporting Program Public Reporting, SNF Quality Reporting Program FAQs, SNF Quality Reporting Program Data Submission Deadlines, SNF Quality Reporting Reconsideration and Exception & Extension.
- Main Content Area:**
  - SNF Quality Reporting Reconsideration and Exception & Extension**
  - The Reconsideration webpage provides information and updates related to the reconsideration process for the SNF QRP. On this page, you will find guidelines and processes for submitting reconsideration requests and requests for exceptions and exemptions.
  - SNF QRP: Natural Disaster Protocol**
  - For disasters impacting the Post-Acute Care Quality Reporting programs, a disaster-specific memo will be posted to the downloads section below with additional information, including impacted counties and quality reporting quarters.
  - Updates**
  - Notice: February 22, 2018**
  - Please review the Disaster Exceptions/Exemptions for Medicare Certified Providers memo located in the Download section below for additional information regarding the data reporting exceptions and exemptions related to the December California Wildfires (FEMA [DR-4353](#)).
  - Notice: November 02, 2017**
  - Please review the Disaster Exceptions/Exemptions for Medicare Certified Providers memo located in the Download section below for additional information regarding the data reporting exceptions and exemptions related to the Northern California Wildfires.

- Information on disasters impacting the SNF QRP
- Guidelines and processes for submitting Reconsideration requests and requests for Exceptions & Exemptions.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQuality/Units/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-QR-Reconsideration-and-Exception-and-Extension.html>

# MDS 3.0 RAI Manual

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- Breadcrumbs:** Home > Medicare > Nursing Home Quality Initiative > MDS 3.0 RAI Manual
- Left Sidebar:**
  - Nursing Home Quality Initiative
  - Spotlight
  - Quality Measures
  - Quality Measures Archive
  - MDS 3.0 RAI Manual**
  - MDS 3.0 for Nursing Homes and Swing Bed Providers
  - MDS 3.0 Technical Information
  - MDS 3.0 Technical Information Archive
  - MDS 3.0 Training
  - MDS 3.0 Training Archive
  - Archived: MDS 3.0 RAI Manuals
- Main Content Area:**
  - MDS 3.0 RAI Manual**
  - Text: "This page contains the MDS 3.0 RAI Manual v1.16 and MDS forms, effective October 1, 2018. This version of the MDS 3.0 RAI Manual incorporates clarifications to existing coding and transmission policy; it also addresses clarifications and scenarios concerning complex areas."
  - Text: "The Related Links section at the bottom of this page contains:"
  - Section: "MDS 3.0 RAI Manual v1.16 October 1, 2018"
    - A single PDF file of the entire RAI manual for use as an electronic version with bookmarks that you can click on to take you to each section of the manual.
  - Section: "MDS 3.0 RAI Manual v1.16 and Change Tables October 2018"
    - Traditional zip files of the RAI manual and the change tables that crosswalk the changes made to this year's manual. Note: This is the same material as the first item above, except there are separate files for each chapter or subchapter.
  - Section: "MDS 3.0 RAI Manual v1.16 Replacement Manual Pages and Change Tables October 2018"

- Link to the NHQI Website containing the current version of the Minimum Data Set (MDS) 3.0 Resident Assessment Instrument (RAI) Manual.

- Manual updates.
- Change tables(s).

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/MDS30RAIManual.html>



# SNF QRP Help

Home | About CMS | Newsroom | Archive | Share Help Print

**CMS.gov**  
Centers for Medicare & Medicaid Services

type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Program (QRP) Help

**Skilled Nursing Facility Quality Reporting Program**

[SNF Quality Reporting Program Spotlights and Announcements](#)

[Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)

[SNF Quality Reporting Program Training](#)

[SNF Quality Reporting Program Public Reporting](#)

[SNF Quality Reporting Program FAQs](#)

[SNF Quality Reporting Program Data Submission Deadlines](#)

[SNF Quality Reporting Reconsideration and Exception &](#)

## SNF Quality Reporting Program (QRP) Help

**About this Page**

The following contact information is intended to assist providers and vendors to ask questions, troubleshoot problems, and request guidance and support. The different Help Desks and their focus areas are listed below.

**Help Desks Available for Provider Support for SNFs and Nursing Homes**

**For questions related to the SNF Quality Reporting Program including:**

- SNF Quality Reporting Program requirements
- General quality reporting requirements and reporting deadlines
- SNF Quality Reporting Program quality measures
- MDS 3.0 coding instructions for Part A PPS Discharge assessment and Section GG
- Data reported in the SNF QRP CASPER Review and Correct reports
- Data reported in the SNF QRP CASPER Quality Measure reports

- Email: [SNFQualityQuestions@cms.hhs.gov](mailto:SNFQualityQuestions@cms.hhs.gov)

Contact information for Help Desks to assist providers and vendors to:

- Ask questions.
- Troubleshoot problems.
- Request guidance and support.

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Program-Help.html>



# Archives

The screenshot shows the CMS.gov website with the 'Archives' section selected. The breadcrumb trail is: Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Archives. The left sidebar lists various links related to the SNF Quality Reporting Program. The main content area is titled 'SNF Quality Reporting Archives' and contains a section for 'SNF ARCHIVED MATERIALS' with a descriptive paragraph. Below this is a 'Downloads' section listing several documents for download, including MDS 3.0 sections, a draft of the new MDS 3.0 PPS Part A Discharge, SNF ODF FINAL PowerPoint, and various specifications for FY 2016, FY 2017, and FY 2018.

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**CMS.gov**  
Centers for Medicare & Medicaid Services

type search Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Medicare > Nursing Home Quality Initiative > Skilled Nursing Facility Quality Reporting Program > Skilled Nursing Facility Quality Reporting Program > SNF Quality Reporting Archives

**Skilled Nursing Facility Quality Reporting Program**

[SNF Quality Reporting Program Spotlights and Announcements](#)

[Skilled Nursing Facility \(SNF\) Quality Reporting Program Measures and Technical Information](#)

[SNF Quality Reporting Program Training](#)

[SNF Quality Reporting Program Public Reporting](#)

[SNF Quality Reporting Program FAQs](#)

[SNF Quality Reporting Program Data Submission Deadlines](#)

[SNF Quality Reporting Reconsideration and Exception &...](#)

**SNF Quality Reporting Archives**

**SNF ARCHIVED MATERIALS**

This page is for postings and downloads that appeared on the SNF Quality Reporting section in the past but are not currently applicable. Items are archived for historical reference. CMS provides the following materials for the public to access.

**Downloads**

[MDS 3.0 SECTIONS A AND GG DOCUMENT \[PDF, 174KB\]](#)

[Draft of the new MDS 3.0 PPS Part A Discharge \(End of Stay\) \(NPE/SPE\) Version 1.14.0 \[PDF, 287KB\]](#)

[SNF ODF FINAL PowerPoint \[ZIP, 1MB\]](#)

[Skilled Nursing Facility Quality Reporting Program - Quality Measure Specifications for FY 2016 Notice of Proposed Rule Making report \[PDF, 356KB\]](#)

[SNF QRP Q&A Quarterly Update March 2017.pdf \[PDF, 172KB\]](#)

[Copy of 2016\\_04\\_06\\_mspb\\_pac\\_snf\\_service\\_exclusions \[XLSX, 64KB\]](#)

[2016\\_04\\_06\\_mspb\\_pac\\_measure\\_specifications\\_for\\_rulemaking \[PDF, 887KB\]](#)

[Proposed Measure Specifications for FY17 SNF QRP NPRM \[PDF, 1MB\]](#)

[Proposed Item Set Specifications for FY17 SNF QRP NPRM \[PDF, 116KB\]](#)

- This page is for postings and downloads that appeared on the SNF Quality Reporting section in the past but are not currently applicable.
- Items are archived for historical reference and are available for the public to access.

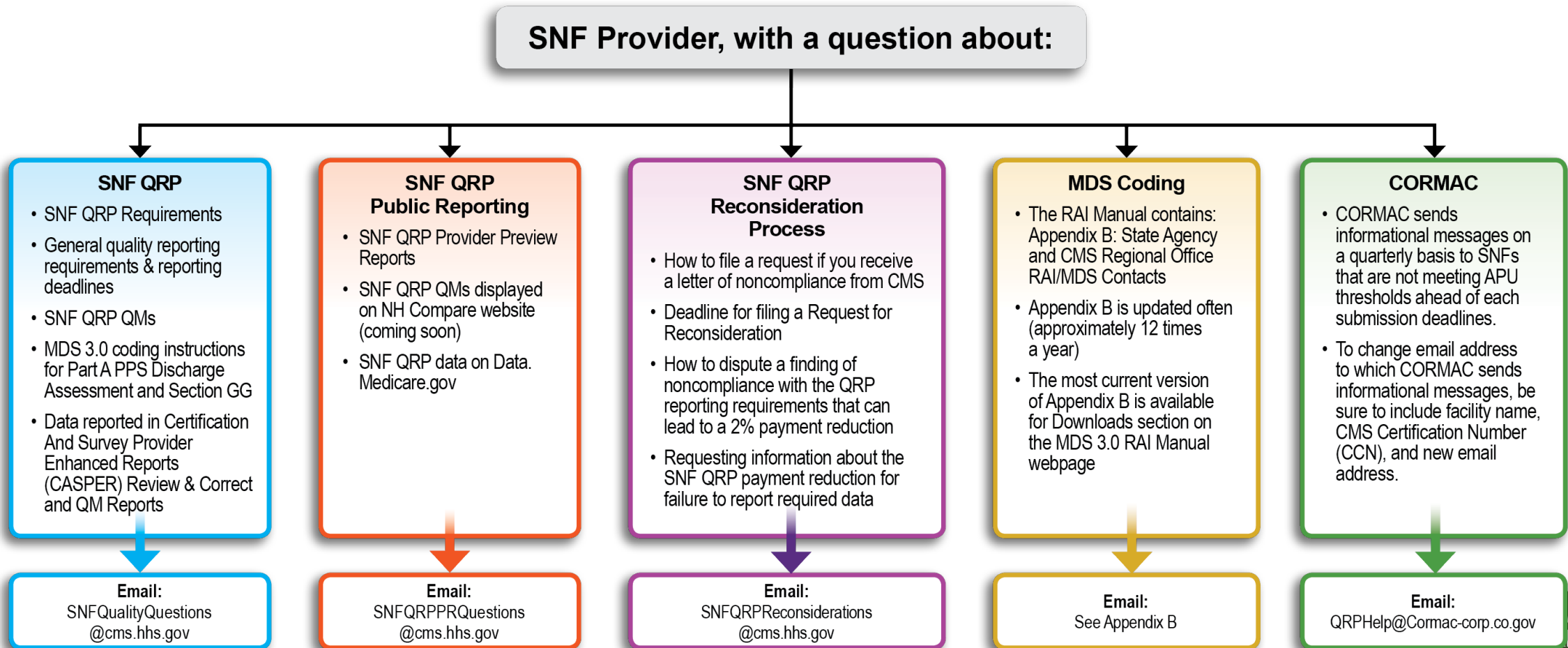
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/Skilled-Nursing-Facility-Quality-Reporting-Program/SNF-Quality-Reporting-Archives.html>

# SNF QRP Resources

# Help Desks

- Please note that CMS QRP Help Desk email systems are not secured to receive protected health information or patient-level data with direct identifiers.
- Submitting patient-level data or protected health information may be a violation of your facility's policies and procedures as well as a violation of Federal regulations, such as the Health Insurance Portability and Accountability Act of 1996.
- **Do NOT submit patient-identifiable information** (e.g., date of birth, Social Security number, and health insurance claim number) to these addresses.
- If you are unsure of whether the information you are submitting is identifiable, please contact your facility's Privacy Officer.

# Help Desks (cont. 1)



# SNF QRP Help Desk



**Email:**

[SNFQualityQuestions@cms.hhs.gov](mailto:SNFQualityQuestions@cms.hhs.gov)

## **Examples of questions/issues:**

- SNF QRP requirements.
- General quality reporting requirements and reporting deadlines.
- SNF QRP QMs.
- MDS 3.0 coding instructions for Part A Prospective Payment System Discharge Assessment and Section GG.
- Data reported in Certification and Survey Provider Enhanced Reports (CASPER) Review & Correct and QM Reports.

# SNF QRP Public Reporting Help Desk



**Email:**

[SNFQRPPRQuestions@cms.hhs.gov](mailto:SNFQRPPRQuestions@cms.hhs.gov)

## **Examples of questions/issues:**

- SNF QRP Provider Preview Reports.
- SNF QRP QMs displayed on Nursing Home (NH) Compare website.
- SNF QRP data on Data.Medicare.gov.

# SNF QRP Reconsideration Process Help Desk



**Email:**

[SNFQRPreconsiderations@cms.hhs.gov](mailto:SNFQRPreconsiderations@cms.hhs.gov)

## **Examples of questions/issues:**

- How to file a request if you receive a letter of noncompliance from CMS.
- Deadline for filing a Request for Reconsideration.
- How to dispute a finding of noncompliance with the QRP reporting requirements that can lead to a 2-percent payment reduction.
- Requesting information about the SNF QRP payment reduction for failure to report required data.



# MDS Coding Help



- For questions related to MDS 3.0 coding instructions, contact your State RAI Coordinator.
- Emails for each State RAI Coordinator can be found in Appendix B of the RAI Manual: State Agency and CMS Regional Office RAI/MDS Contacts of the MDS 3.0 RAI manual available at:  
<https://www.cms.gov/Medicare/Quality-Initiatives-patient-assessment-instruments/NursingHomeQualityInits/MDS30RAIManual.html>

# CORMAC



**Email:**

[QRPHelp@Cormac-corp.co.gov](mailto:QRPHelp@Cormac-corp.co.gov)

## **Examples of questions/issues:**

- CORMAC sends informational messages on a quarterly basis to SNFs that are not meeting APU thresholds ahead of each submission deadline.
- To change the email address to which CORMAC sends informational messages, be sure to include facility name, CMS Certification Number (CCN), and new email address.

## Skilled Nursing Facility Quality Reporting Program – Swing Beds – Provider Data

*U.S. Department of Health & Human Services* — Non-Critical Access Hospitals (CAHs) with swing beds are hospitals that provide Medicare Part A Skilled Nursing Facility (SNF) services to beneficiaries and must...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

## Skilled Nursing Facility Quality Reporting Program - Provider Data

*U.S. Department of Health & Human Services* — Skilled Nursing Facilities (SNFs) provide Medicare Part A SNF services to beneficiaries and must report data on certain measures of quality to Medicare through the...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

## Skilled Nursing Facility Quality Reporting Program - National Data

*U.S. Department of Health & Human Services* — Skilled Nursing Facilities (SNFs) provide Medicare Part A SNF services to beneficiaries and must report data on certain measures of quality to Medicare through the...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

Federal

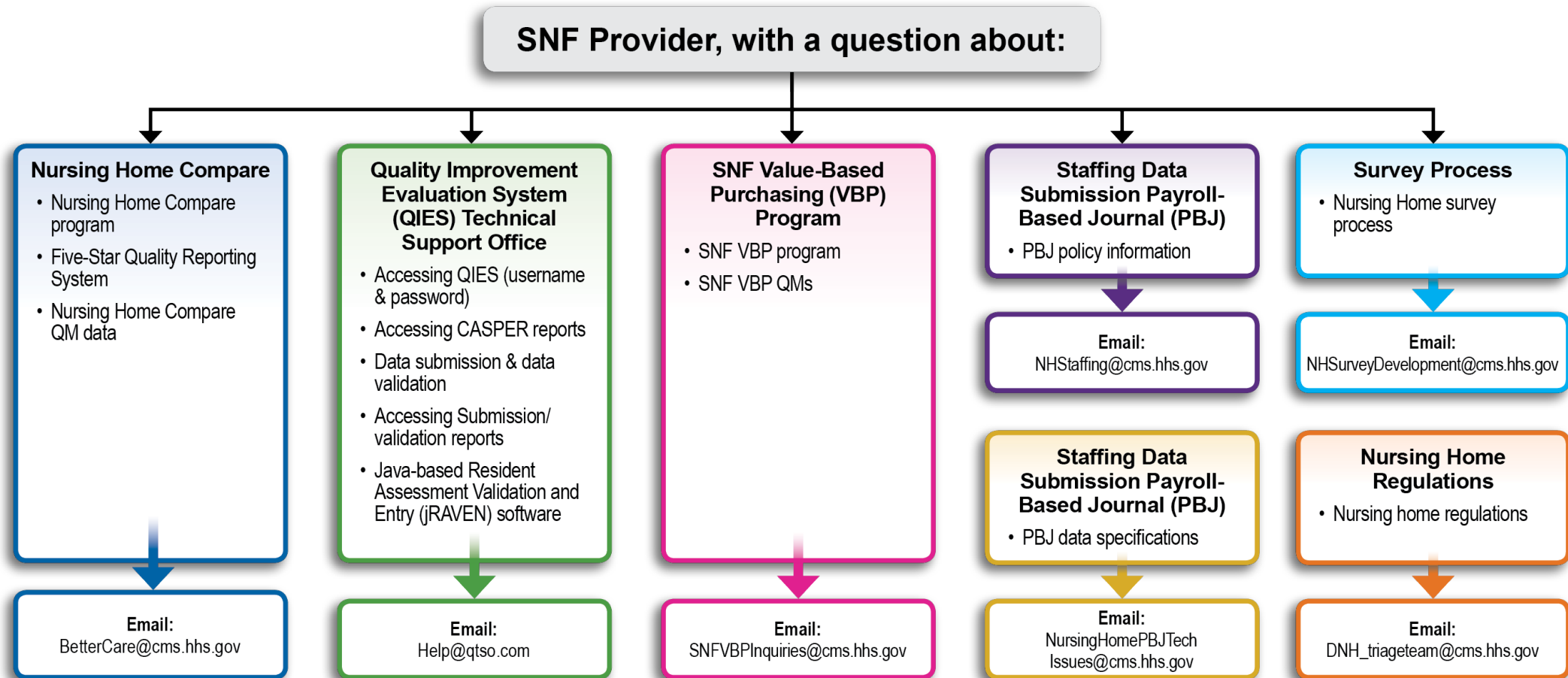
Federal

Federal

- SNF QRP data available:
  - Swing-bed provider.
  - SNF provider.
  - SNF national data.

[https://catalog.data.gov/dataset?bureauCode=009:38&ext\\_location=&q=skilled+nursing+facility+quality+reporting+program+quality+measures&sort=views\\_recent+desc&ext\\_bbox=&ext\\_prev\\_extent=-142.03125,2.4601811810210052,-59.0625,58.63121664342478](https://catalog.data.gov/dataset?bureauCode=009:38&ext_location=&q=skilled+nursing+facility+quality+reporting+program+quality+measures&sort=views_recent+desc&ext_bbox=&ext_prev_extent=-142.03125,2.4601811810210052,-59.0625,58.63121664342478)

# Help Desks (cont. 2)



# Nursing Home Compare Help Desk



**Email:**  
[BetterCare@cms.hhs.gov](mailto:BetterCare@cms.hhs.gov)



**Phone:**  
(800) 839-9290

## Examples of questions/issues:

- Nursing Home Compare program.
- Five-Star Quality Reporting System.
- Nursing Home Compare QM data.

# QIES Technical Support Office Help Desk



**Email:**

[Help@qtso.com](mailto:Help@qtso.com)



**Phone:**

(877) 201-4721

## Examples of questions/issues:

- Accessing Quality Improvement Evaluation System (QIES) username and password.
- Accessing CASPER reports.
- Data submission and data validation.
- Accessing Submission/validation reports.
- jRAVEN software.

# SNF VBP Help Desk



**Email:**

[SNFVBPIquiries@cms.hhs.gov](mailto:SNFVBPIquiries@cms.hhs.gov)

## **Examples of questions/issues:**

- SNF Value-Based Purchasing (VBP) program.
- SNF VBP QMs.

# Staffing Data Submission PBJ Help Desks



**Email:**

[NHStaffing@cms.hhs.gov](mailto:NHStaffing@cms.hhs.gov)

**Examples of questions/issues:**

- Payroll-Based Journal (PBJ) policy information.



**Email:**

[NursingHomePBJTechIssues@cms.hhs.gov](mailto:NursingHomePBJTechIssues@cms.hhs.gov)

**Examples of questions/issues:**

- PBJ data specifications.



# Nursing Home Survey and Regulation Help Desks



**Email:**

[nhsurveydevelopment@cms.hhs.gov](mailto:nhsurveydevelopment@cms.hhs.gov)

**Examples of questions/issues:**

- Nursing Home Survey.



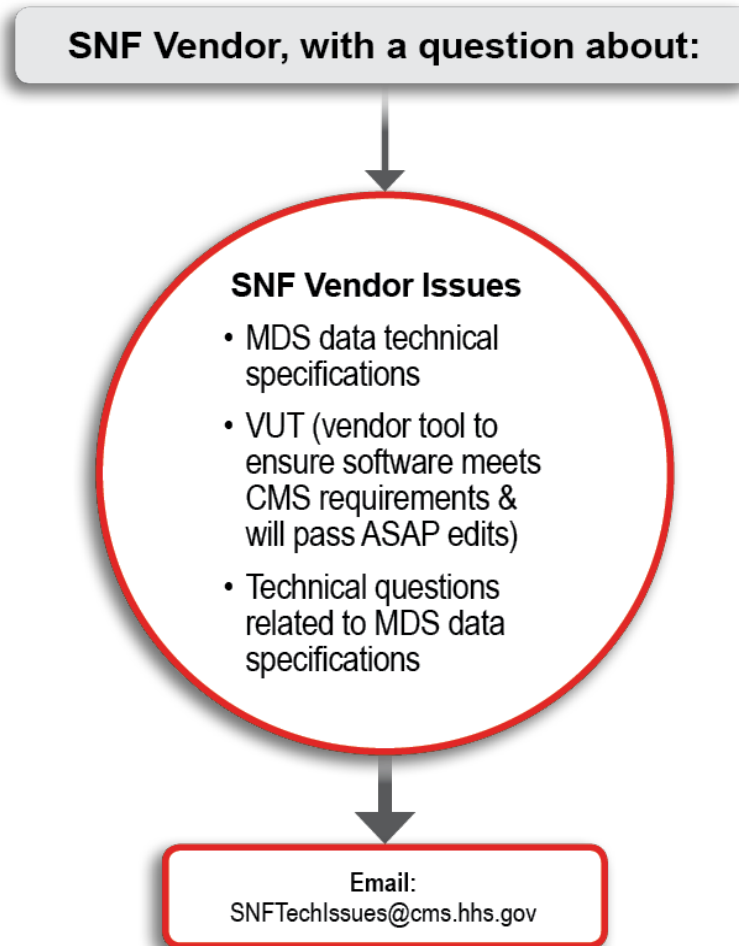
**Email:**

[DNH\\_triageteam@cms.hhs.gov](mailto:DNH_triageteam@cms.hhs.gov)

**Examples of questions/issues:**

- Nursing Home Regulations.

# Help Desks (cont. 3)



# SNF Vendor Issues Help Desk



**Email:**

[SNFTechIssues@cms.hhs.gov](mailto:SNFTechIssues@cms.hhs.gov)

## **Examples of questions/issues:**

- MDS data technical specifications.
- Validation utility tool to ensure software meets CMS requirements and will pass Automated Submission and Processing System edits.
- Technical questions that are related to MDS data specifications.

# Subscribing Resources

# PAC QRP Updates

- Subscribe to the Post-Acute Care (PAC) QRP email list for the latest SNF QRP and Improving Medicare Post-Acute Care Transformation Act program information, including but not limited to:
  - Training.
  - Stakeholder engagement opportunities.
  - General updates about reporting requirements.
  - QMs.
  - Reporting deadlines.
- <https://public-dc2.govdelivery.com/accounts/USCMS/subscriber/session/new>



# SNF Open Door Forum (ODF)

- Subscribe to the SNF ODF email list for program updates and special topics by going to the [https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/ODF\\_SNFLTC.html](https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/ODF_SNFLTC.html).
- Click on the first link under “Related Links” to register.
- Alternatively, you can register for the SNF ODF here: <https://public-dc2.govdelivery.com/accounts/USCMS/subscriber/session/new>.

# Medicare Learning Network (MLN)

Home > Outreach and Education > MLN Homepage > MLN Homepage

**MLN Homepage** | **Publications & Multimedia** | **News & Updates** | **Events & Training** | **Continuing Education Credits** | **Provider Compliance**

**Did You Know?**

New opioid overutilization policies for Medicare drug plans start January 1, 2019. Read the recent MLN Matters article to learn more.

**National Association Partnerships**

National provider associations can partner with CMS to share the latest news with their members.

## The Medicare Learning Network®

Free educational materials for health care professionals on CMS programs, policies, and initiatives. Get quick access to the information you need.

**Publications & Multimedia**

- Publications
- MLN Matters Articles
- Multimedia

**Events & Training**

- Calls & Webcasts
- Web-Based Training

**News & Updates**

- MLN Connects® Newsletter
- Electronic Mailing Lists
- Social Media

**Continuing Education**

- Earn continuing education credit

- Free educational materials for healthcare professionals on CMS programs, policies, and initiatives.  
<https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlngeninfo/index.html>
- Subscribe to MLN Connects weekly email newsletter for healthcare professionals:  
[https://public.govdelivery.com/accounts/USCMS/subscriber/new?pop=t&topic\\_id=USCMS\\_7819](https://public.govdelivery.com/accounts/USCMS/subscriber/new?pop=t&topic_id=USCMS_7819)

# Summary



- In this lesson, you learned:
  - How to locate and navigate the web pages associated with the SNF QRP.
  - There are several resources available to enhance understanding for the SNF QRP.



# Record Your Action Plan Ideas



Join at  
**slido.com**  
**#Econometrica**



# Questions?

